WebFirst, Inc., a small disadvantaged business, is a leading provider of technology solutions for federal and non-profit clients. WebFirst provides services in the following areas: Web / Mobile applications, Usability/Information Architecture, Intranets, Data Visualization, Content Management Systems (including Drupal), Geographic Information Systems, and Analytics / Big Data. Our staff is comprised of a cohesive, multi-disciplinary team of highly skilled subject matter experts, usability specialists, developers, DBAs, security experts, and designers. We have the ability and experience to leverage a wide variety of technologies in diverse sites worldwide. From Health to Education to International Development - we work closely with our clients to develop technology solutions that reflect industry best practices and exceed expectations. Learn more about the WebFirst difference via our case studies: http://www.webfirst.com/gov.

WebFirst performs its primary federal government contracting through GSA Schedule 70 Contract #GS-35F-0277X. With all option periods exercised, our Schedule 70 contract will run through March 2016. If you would like to request services from WebFirst, Inc. please contact:

WebFirst, Inc.
15800 Crabbs Branch Way, Suite 120
Rockville, MD 20855

301.670.1690 x208 | 301.768.4109 **-** FAX

info@webfirst.com
www.webfirst.com

CUSTOMER INFORMATION

1. **Awarded Special Item Numbers (SINs):**
    132-51 Information Technology Professional Services
    132-51 STLOC (Cooperative Purchasing)
    132-51 RC (Recovery Purchase)
2. **Geographic Scope of Contract:** Domestic delivery only.
3. **Ordering Address and Payment Information:**
    Order : WebFirst, Inc., Sanjay Patel, 15800 Crabbs Branch Way, Ste 120, Rockville, MD 20855
    Phone: 301-670-1690 ext 208 email: spatel@webfirst.com
    Payment: WebFirst, Inc., Billing, 15800 Crabbs Branch Way, Ste 120. Rockville, MD 20855
    Phone: 301-670-1690 ext 216 email: billing@webfirst.com
    Credit cards and wire transfers accepted.
4.a **Data Universal Number System (DUNS) Number:** 949275804
4.b **Type of Contractor:** WebFirst is a Small Disadvantaged Business
4.c **Taxpayer Identification Number (TIN):** 52-1914557
4.d **CAGE Code:** 3FC78
4. e **Central Contactor Registration:** WebFirst is registered in the CCR database
5. **FOB Points:** N/A
6. **Delivery Schedule:** As negotiated at the task order level.
7. **Discounts:** Prices shown are NET prices (discounts have been deducted)
7.a **Prompt payment:** 1% net 20 days
7.b **Government Educational Institutions:** same as all other Government customers
8-9. **Foreign Items:** None
10. **Minimum Order:** $100
11. **Maximum Order:** $500,000
12. **Ordering Procedures:** Customer will follow standard procedures for placing orders or establishing a Blanket Purchase Agreement (BPA) for supplies or services under FSS Contracts: FAR 8.405-1 for orders for supplies or services *not* requiring a statement of work (SOW); 8.450-2 for orders for services requiring a SOW. Information on BPAs and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
13.-19. Standard Per GSA Authorized Information Technology Schedule Pricelist. Call WebFirst for details.
20. **Blanket Purchase Agreements:** BPAs are authorized.
21. **Contractor Team Arrangements:** Standard Per GSA Authorized Information Technology Schedule Pricelist.
22. **Installation, Deinstallation, Reinstallation:** Standard Per GSA Authorized Information Technology Schedule Pricelist.
23. **Section 508 Compliance:** Standard Per GSA Authorized Information Technology Schedule Pricelist.
24. **Prime Contractor Ordering from FSS:** Standard Per GSA Authorized Information Technology Schedule Pricelist.
25. **Insurance:** Standard Per GSA Authorized Information Technology Schedule Pricelist.
26. **Software Interoperability:** Standard Per GSA Authorized Information Technology Schedule Pricelist.
27. **Advance Payments:** Advance payments are not authorized.

All Terms and Conditions are as specified in Authorized Information Technology Schedule Pricelist "Terms and Conditions Applicable to Information Technology (IT) Professional Services (Special Item Number 132-51). Items specified include:
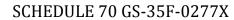
1. Scope
2. Performance Incentives (I-FSS_60 Performance Incentives April 2000)
3. Order
4. Performance of Services
5. Stop-Work Order (FAR 52.242-15 August 1989)
6. Inspection of Services
7. Responsibilities of the Contractor
8. Responsibilities of the Ordering Activity
9. Independent Contractor
10. Organizational Conflicts of Interest
11. Invoices
12. Payments
13. Resumes
14. Incidental Support Costs
15. Approval of Subcontracts
16. Description of IT/IAM Professional Services and Pricing: WebFirst, Inc. offers the following Information Technology (IT) Professional Services under Special Item Numbers 132-51:

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing 9CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

Services offered by WebFirst, Inc. are categorized as follows:

Labor Categories	GSA Rates
Applications System Analyst	$133.07
Data Architect, Senior	$260.17
Database Administrator	$113.00
Database Administrator, Senior	$148.95
Database Administrator, Lead	$230.05
HTML Coding Specialist	$ 97.59
HTML Coding Specialist, Senior	$128.42
Information Architect	$113.00
Information Architect, Senior	$154.09
Program Manager	$169.50
Project Manager	$157.71
Project Manager, Senior	$225.12
Quality Assurance/Testing Spec	$130.47
Researcher, Senior Statistician	$270.50
Research Assistant, Statistician	$ 52.02

Labor Categories - Continued	GSA Rates
Security Architect, Senior	$194.01
Security Architect, Lead	$216.03
Subject Matter Expert	$157.71
Subject Matter Expert, Senior	$199.94
Subject Matter Expert, Lead	$244.86
Systems Administrator	$ 97.59
Systems Administrator, Senior	$138.69
Systems Administrator, Lead	$229.93
Web Designer	$ 97.59
Web Designer, Senior	$133.55
Web Developer	$102.73
Web Developer, Senior	$138.69

Labor categories offered by WebFirst, Inc. are described as follows.

Applications System Analyst

Minimum/General Experience: 2 years progressively responsible experience in information applications including 1 year of programming or applications analysis experience.

Functional Responsibility: Gathers business requirements, produces system requirements, conducts functional and integration testing, and triages problems reported from the User Acceptance Test environment or production. Analyzes complex results, proposes solutions and/or recommendations. Also may build and configuring or modify applications using existing application tools.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, related field, or High School diploma with 5 years experience.

Data Architect, Senior

Minimum/General Experience: 12 years of experience in massively parallel processing (MPP) databases, big data analytics and scalable analytical database (e.g., Greenplum, SQL Server analysis server, SAS) design including 8 years of specialized experience in advanced database design; data warehousing; and Extract, Transform, and Load (ETL) processes.

Functional Responsibility: Performs the design and implementation of data warehouses. Demonstrates in depth knowledge of loading, querying, and configuration techniques. Responsible for teaching the internal project team how to optimize the logical and physical database design. Works with the project team to determine the best distribution and partitioning techniques. May be responsible for resource allocation and workload management, external tables, and how to optimize them within analytical databases.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or related field is required. Master's degree is preferred. Master's degree is equivalent to, and accounts for, 2 years of relevant experience. A technical certification in analytical databases (e.g., SQL server analysis server, Greenplum, SAS) is required.

Database Administrator

Minimum/General Experience: 4 years experience database administration. Knowledge and experience with Microsoft SQL Server is preferred.

Functional Responsibility: Applies technical expertise to support the development of the technology architecture and the system solution. Provides highly technical expertise in the use of DBMS. Analyzes, evaluates, and recommends available DBMS products to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications.

Minimum Education: H.S. diploma + experience is required. Bachelor's degree in Computer Science, Engineering, Mathematics, related field is preferred.

Database Administrator, Senior

Minimum/General Experience: 6 years experience of database administration. Knowledge and experience with Microsoft SQL Server is preferred.

Functional Responsibility: Applies technical expertise to support the development of the technology architecture and the system solution. Works under minimal supervision of managers, leads junior consultants in resolving routine problems, and is capable of solving non-routine problems. Manages the development of data base projects. Plans and budgets staff and data base resources. When necessary, reallocates resources to maximize benefits. Prepares and delivers presentations on data base management systems concepts. Provides daily supervision and direction to support staff.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, or related field is required.

Database Administrator, Lead

Minimum/General Experience: 10 years of experience in database administration including 8 years of specialized experience administering complex databases is required. Experience with massively parallel processing (MPP) databases, big data analytics, and scalable analytical databases is preferred.

Functional Responsibility: Applies technical expertise to support the development of the technology architecture and the system solution with respect to massively parallel processing (MPP) databases, big data analytics, and scalable analytical databases. Works under minimal supervision of managers and leads junior and mid-level consultants in resolving complex problems with MPP databases and big data. Manages the development of data base projects. Plans and budgets staff and data base resources. When necessary, reallocates resources to maximize benefits. Prepares and delivers presentations on data base management systems concepts. Provides daily supervision and direction to support staff.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management or related field is required. Master's degree is preferred. Master's degree is equivalent to, and accounts for, 2 years relevant experience. Certification in analytical databases (e.g. ITL, MCSE: Business Intelligence, Greenplum, SAS) is required.

HTML Coding Specialist (Developer)

Minimum/General Experience: 3 years of experience with cross browser compatibility issues; working with developers; designing and maintaining complex web architectures; and highly proficient skills in programs such as HTML 4 & 5, CSS, Photoshop, Illustrator and Javascript.

Functional Responsibility: Works with feature team to develop rapid prototypes, mocking up UI components either as proof of concept or to assist in requirements identification. Converts prototypes into HTML and CSS which is compliant with both W3C and Section 508 requirements. Works with engineers to define, maintain, implement, and enforce style guides, standards, reusable mark-up, and best practices for client-side coding. Optimizes performance of client-side code taking into account issues of page weight, complexity, Search Engine Optimization (SEO), network and user perception. Produces and optimizes image assets for high performance, including production and implementation of image sprites.

Minimum Education: High School diploma or specialized certification in a related field + experience is required.

HTML Coding Specialist (Developer), Senior

Minimum/General Experience: 5 plus years experience with cross browser compatibility issues; working with Javascript developers; designing and maintaining complex web architectures; and highly proficient skills in HTML4 & 5, CSS, Photoshop, Illustrator and Javascript.

Functional Responsibilities: Works with feature team to develop rapid prototypes, mocking up UI components either as proof of concept or to assist in requirements identification. Converts prototypes into HTML and CSS which is compliant with both W3C and Section 508 requirements. Works with engineers to define, maintain, implement, and enforce style guides, standards, reusable mark-up, and best practices for client-side coding. Optimizes performance of client-side code taking into account issues of page weight, complexity, SEO, network and user perception. Produces and optimizes image assets for high performance, including production and implementation of image sprites. Provides guidance to junior specialists. Monitors best practices, trends and new technologies and evaluates for possible adoption.

Minimum Education: Associate's Degree in Computer Science, Mathematics or specialized certification in a related field + experience is required.

Information Architect

Minimum/General Experience: 2 years of experience including demonstrable knowledge of Visio, iPlotz, illustrator, Photoshop, and/or other design/prototyping tools; solid comprehension of information design, UI best practices, HTML, CSS, and JavaScript, and the capabilities of browsers and design constraints on the web; proven experience in creating sitemaps and wireframes.

Functional Responsibility: Coordinates with business and tech to resolve issues and make decisions. Conceptualizes and translates complex interactions into simple UI interfaces with the ability to understand the implications of decisions on overall site systems. Drives optimal experiences as measured in terms of usability, intuitiveness, consistency, business metrics and time to market. Describes the UI and IT

requirements in terms of business requirements and resent solutions to stakeholders and executives. Collaborates with business partners, writers, visual designers, and technical team to identify solutions that meet project objectives. Provides business with estimates for level of effort for tasks. Understands and applies user-centered design principals and can collaborate with user research partners.

Minimum Education: High School diploma required. Bachelor's degree in Computer Science, Engineering, Mathematics, Business or a related field is preferred.

Information Architect, Senior

Minimum/General Experience: 6 years experience including demonstrable knowledge of Visio, iPlotz, illustrator, Photoshop, and/or other design/prototyping tools; solid comprehension of information design, UI best practices, HTML, CSS, and JavaScript, and the capabilities of browsers and design constraints on the web; proven experience in creating sitemaps and wireframes; and advanced design skills.

Functional Responsibility: Leads and defines best practices for the navigation, organization, interaction design, and user processes for world-class interactive experiences. Leads large & complex projects, provides oversight to other creative. Leads complex Information Architecture: Coordinates with business and tech to resolve issues and make decisions. Conceptualizes and translates complex interactions into simple UI interfaces with the ability to understand the implications of decisions on overall site systems. Drives optimal experiences as measured in terms of usability, intuitiveness, consistency, business metrics and time to market. Describes the UI and IT requirements in terms of business requirements and presents solutions to stakeholders and executives. Collaborates with business partners, writers, visual designers, and technical team to identify solutions that meet project objectives. Provides business with estimates for level of effort for tasks. Understands and applies user-centered design principals and can collaborate with user research partners. Provides oversight to and collaborates with other creative partners providing critique and offering direction for improving quality, consistency or strategy.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or a related field is required.

Program Manager

Minimum/General Experience: 10 years of general IT program experience including 8 years of specialized experience in the management of programs/tasks of similar size.

Functional Responsibility: Provides administrative oversight, handles contractual matters, and serves as a liaison between the Contracting Officer's Technical Representative (COTR), the Contracting Officer (CO), and corporate management. Consults with COTR and users to reduce costs and maximize efficiency in achieving the stated requirements. Plans, organizes, and controls the overall activities of the project, i.e., project management, technical work, quality of work, schedule, and costs associated with various task orders issued under the contract. Ensures that all activities conform to the terms and conditions of the contract and task-ordering procedures. Coordinates activities and seeks resolution of contractual and technical problems while working with the CO, the COTR, and the Government Project Manager.
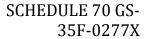
Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or related field is required. MS or MA in Management Information Systems is preferred.

Project Manager

Minimum/General Experience: 7 years of general IT program experience including 6 years of specialized experience in the management of programs/tasks of similar size.

Functional Responsibility: Oversees large, complex task orders (or a group of task orders) and assists the Program Manager in working with the ordering activity Contracting Officer (CO), the contract-level Contracting Officer's Representative (COR), the task order-level COR(s), ordering activity management personnel, and customer agency representatives. Under the guidance of the Program Manager, responsible for the overall management of the specific task order(s) and insuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.

Minimum Education: Bachelor's degree in Management Information Systems, Business, Computer Science, or related field OR PMP certification + experience.

Project Manager, Senior

Minimum/General Experience: 12 years of general IT program experience including 6 years of specialized experience in the management of programs/tasks of similar size.

Functional Responsibility: Oversees large and high-visible, complex task orders (or a group of task orders) and collaborates with client representative and internal project staff to ensure the achievement of contract objectives, quality deliverables, project milestones, and overall performance measures. Responsible for the overall management of the specific task order(s)/project(s) to include budget compliance, resource allocation, and scheduling. Responsible for compliance with client's Earned Value Management System (EVMS) as required. Manages the enterprise wide horizontal integration planning and interfaces to other functional systems. Ensures that the technical solutions, products and services meet or exceed client expectations through the effective management of the project staff and implementation of industry accepted quality control, risk mitigation, and project management methodologies throughout all stages of the project. Works with the project team and specifically the technical staff to prevent and resolve technical and non-technical issues that may potentially impact project performance.

Minimum Education: Bachelor's degree in Management Information Systems, Business, Computer Science, or related field is required. Master's degree is preferred. A management, quality, and/or technical certification (e.g. PMP, ITIL, Lean Sixth Sigma) is required.

Quality Assurance / Testing Specialist

Minimum/General Experience: 4 years progressively responsible quality assurance/testing experience.

Functional Responsibilities: Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develops and defines major and minor characteristics of quality, including quality, metrics and scoring parameters, and determines requisite quality control resources. Establishes and maintains a process for evaluating hardware, software, and associated documentation and/or assists in the evaluation. Conducts and/or participates in formal and informal reviews at pre-determined points throughout the development life cycle.

Minimum Education: Associate's degree in related field + experience is required.

Researcher, Senior Statistician

Minimum/General Experience: 7 years progressively responsible experience in state-space modeling. Must possess deep theoretical knowledge and extensive experience with various filter methodologies.

Functional Responsibilities: Understand and refine existing models while maintaining consistency and ability to incorporate external data into improved models. Assign programming responsibilities to assistant, supervise and oversee results. Report directly to R&D team lead (Government Project Officer).

Minimum Education: Ph.D + 7 years.

Research Assistant, Statistician

Minimum/General Experience: Advanced doctoral work in Statistics including at least 3 years' experience in statistical research.

Functional Responsibilities: Assists in writing independent programs. Ability to work independently. Reports directly to Senior Statistician/Researcher.

Minimum Education: Doctoral student, Statistics

Security Architect, Senior

Minimum/General Experience: 9 years of experience including 6 years of specialized defining security requirements for high level applications, evaluating approved security product capabilities, and developing solutions to computer security problems.

Functional Responsibility: Provides customer support in solving all phases of complex INFOSEC-related technical problems. Reviews and recommends INFOSEC solutions to customer based on an understanding of products/systems test results. Conducts systems security analysis and implementation, software engineering, program design, configuration management, integration, and testing of INFOSEC products and techniques. Solutions are based on a firm understanding of government/industry policy, practices, procedures, and customer requirements. Particular attention placed on Guard, Firewall, Secure Network Server, and emerging

security technologies and future trends in support of information system and network security. Ensures that INFOSEC solutions are fully compatible with, or engineered into, the customer's network design. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines, able to work on multiple tasks.

Minimum Education: Bachelor's Degree in Computer Science, Engineering, Mathematics, Business or Management, or a related field, is required. A technical certification (e.g. ITL, SQL server analysis, Greenplum, SAS, Convergence Technologies Professional (CTP), COMSEC (C2SP) is required.

Security Architect, Lead

Minimum/General Experience: 11 years of experience including 8 years of specialized defining security requirements for high level applications, evaluating approved security product capabilities, and developing solutions to computer security problems.

Functional Responsibility: Prevents and resolves INFOSEC related issues. Reviews and recommends INFOSEC methods practices, and resolutions based on Government requirements and an understanding of products/systems test results. Conducts systems security analysis and implementation, system engineering, electrical design, design assurance, testing, software engineering, program design, configuration management, integration, and testing of INFOSEC products and techniques. Solutions are based on a firm understanding of government/industry policies and regulations, practices, procedures, and customer requirements. Particular attention placed on Guard, Firewall, Secure Network Server, and emerging security technologies and future trends in support of information system and network security. Ensures that INFOSEC solutions are fully compatible with, or engineered into, the customer's network design. Anticipates future INFO issues and challenges to support customers in maintaining an effective assurance plan. Stays abreast of customer, industry, and Government INFOSEC trends and introduces these trends and related products, practices, and services to the customer and/or the project team. Works with customer and project team to lead the implementation of INFOSEC practices and actions. Provides daily supervision/direction to staff; ensures accuracy of the work of other personnel, operates under deadlines, able to work on multiple tasks.

Minimum Education: Bachelor's Degree in Computer Science, Engineering, Mathematics, Business or Management, or a related field, is required. Master's Degree preferred. A technical certification (e.g. ITL, SQL server analysis, Greenplum, SAS, Convergence Technologies Professional (CTP), COMSEC (C2SP) is required.

Subject Matter Expert

Minimum/General Experience: 5 years experience including 3 years specialized and progressive experience related to the subject matter of interest.

Functional Responsibility: Provides high level subject matter expertise for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems, which require high level knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, training, and presentation phases. Applies principles, methods, and knowledge of specific functional areas of expertise to specific task order requirements.

Minimum Education: Bachelors Degree in Computer Science, Engineering, Mathematics or a related field, is required. Masters Degree in Information Systems is preferred.

Subject Matter Expert, Senior

Minimum/General Experience: 10 years experience including 8 years specialized, intensive and progressive experience related to the subject matter of interest.

Functional Responsibility: Applies subject matter knowledge to high level projects and programs requiring advanced research, analyses, data collection, and assessments to support the design, development, modeling, simulation, integration, installation, documentation, and implementation of databases and systems. Resolves problems which require expert knowledge of non-technical subject matter. Applies proven and industry accepted principals and methodologies to the subject matter at hand to develop, guide, and sometimes direct the implementation of specialized solutions,. Demonstrates extensive and in depth knowledge regarding specific subjects and their relation to, and/or impact on, areas such as cyber security, information assurance, network engineering, application assessment and development, solution deployment and integration, and system engineering. Prepares and provides reports, briefings, and documentation for the Government and internal staff regarding subject matter.

Minimum Education: Master's Degree in a field related to the subject matter of interest is required. In lieu of a Master's degree, a Bachelor's degree and three years of additional experience is acceptable. Certifications and/or publications in a field related to the subject matter are required.

Subject Matter Expert, Lead

Minimum/General Experience: 12 years experience including 8 years specialized, intensive and progressive experience related to the subject matter of interest.

Functional Responsibility: Applies subject matter knowledge at a senior/executive level in support of medium-large, high visibility projects and programs requiring advanced research, analyses, data collection, and assessments to support the design, development, modeling, simulation, integration, installation, documentation, and implementation of databases and systems. Resolves problems which require expert knowledge of non-technical subject matter. Applies proven and industry accepted principals and methodologies to the subject matter at hand to develop and direct the implementation of specialized solutions. Demonstrates extensive and in depth knowledge regarding specific subjects and their relation to, and/or impact on, areas such as cyber security, information assurance, network engineering, application assessment and development, solution deployment and integration, and system engineering. Prepares and provides reports, briefings, and documentation for the Government and internal staff regarding subject matter.

Minimum Education: Master's Degree in a field related to the subject matter of interest is required. A Doctorate in a field related to the subject matter of interest is preferred. Certifications and/or publications in a field related to the subject matter are required.

Systems Administrator

Minimum/General Experience: 5 years of experience in a client-server environment including experience with company and client documentation and storage procedures, complex systems administration, database administration and landscape maintenance.

Functional Responsibility: Performs troubleshooting and patching/updating of operating systems (OS), installs and upgrades OSs; architects, implements and maintains security; and performs tuning and capacity planning with Windows or Linux. Coordinates with client management to formulate routine technical solutions. Informs client management of appropriate developments in technical support products. Evaluates products and upgrades for appropriateness. Oversees and implements system upgrade strategies. Coordinates activities with other technical personnel as appropriate. Conducts capacity planning reviews with management. Develops strategies to manage the frequency of appropriate support package/patch application. Monitors database maintenance and provides appropriate recommendations. Researches current systems technology and serves as subject matter expert on complex systems processes and procedures. Provides technical support to internal and external personnel on system installation processes. Provides technical solutions and support for routine technical issues.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or a related field.

Systems Administrator, Senior

Minimum/General Experience: 8 years of experience in a client-server environment including experience with company and client documentation and storage procedures, complex systems administration, database administration and landscape maintenance.

Functional Responsibility: Performs troubleshooting and patching with Operating Systems (OS), installs and upgrades OS's; architects, implements and maintains security; and performs tuning and capacity planning with Windows or Linux. Coordinates with client management to formulate complex technical solutions. Informs client management of appropriate developments in technical support products. Evaluates products and upgrades for appropriateness. Oversees and implements system upgrade strategies. Leads the design, implementation, and maintenance of complex solutions. Coordinates activities with other technical personnel as appropriate. Develops and analyzes highly complex system standards, thresholds, and recommendations to maximize system performance. Conducts capacity planning reviews with management and approves capacity plans formulated by less experienced personnel. Develops strategies to manage the frequency of appropriate support package/patch application. Monitors database maintenance and provides appropriate recommendations, when required. Coordinates with business development personnel on proposals and work

estimates involving complex system administration projects and solutions. Researches current systems technology and serves as subject matter expert on complex systems processes and procedures. Provides technical leadership to internal and external personnel on complex system installation processes. Mentors and provides guidance to less experienced personnel. Provides technical leadership to appropriate personnel on complex system administration activities. Provides technical solutions and escalated support for non-routine, complex technical issues.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or related field.

Systems Administrator, Lead

Minimum/General Experience: 12 years of experience related to information technology/systems administration including 8 years of specialized experience in a client-server environment, company and client documentation and storage procedures, complex systems administration, database administration, and landscape maintenance.

Functional Responsibility: Works to maintain operating systems that host massively parallel processing databases (MPP), big data analytics and scalable, analytical databases (e.g., Greenplum, SQL Server analysis server, SAS). Works closely with database administrators to implement scripts for ETL and analysis of data. Performs advanced troubleshooting and patching with Operating Systems (OS) that host these databases; installs and upgrades OS; architects, implements and maintains security; and performs tuning and capacity planning with Windows or Linux. Coordinates with corporate executives and program/project managers regarding resource allocation, work estimates, and budgets involving complex system administrations projects and solutions. Researches current systems technology and serves as subject matter expert on complex systems processes and procedures. Provides technical leadership to internal and external personnel on complex system installation processes. Mentors and provides guidance to less experienced personnel. Provides technical leadership to appropriate personnel on complex system administration activities. Provides technical solutions and escalated support for non-routine, complex technical issues.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or related field.

Web Designer

Minimum/General Experience: 3 years of experience designing enterprise-level web sites and applications including familiarity with Web 2.0.

Functional Responsibility: Designs overall look, theme, and color scheme of web site, design elements. Translates wire frames to visual, fully designed web pages and web application interfaces. Creates and designs based on understanding diverse range of targeted audiences for various clients and end-users. Collaborates with other team members: creative, business and technical, to optimize user experience.

Minimum Education: High School diploma with experience in related field.

Web Designer, Senior

Minimum/General Experience: 7 years of experience designing enterprise-level web sites and applications including familiarity with Web 2.0. Solid experience with Adobe Creative Suite, ActionScript, UI design and understanding of designing for transactional interfaces and application programming (CMS, portal, calculators or shopping carts) required.

Functional Responsibility: Designs overall look, theme, and color scheme of website, design elements. Translates wire frames to visual, fully designed web pages and web application interfaces. Creates and designs based on understanding diverse range of targeted audiences for various clients and end-users. Documents UI design specifications for reference in development of presentation architecture. Collaborates with other creative, business and technical to preserve the integrity of visual design through the development and deployment process. Provides oversight and critique to less experienced personnel.

Minimum Education: High School diploma plus experience in related field.

Web Developer

Minimum/General Experience: 3 years of specialized experience working with Open source or .NET web technologies; building complex applications; knowledge of relevant technologies that may include SQL, HTML, CSS, AJAX, JQuery, Flash, Actionscript, Google Page Speed, EMC Storage Array; and familiarity with the entire software development lifecycle and agile methodologies including requirements, design, coding, implementation and maintenance.

Functional Responsibility: Builds complex C# applications, load-balanced across multiple web servers, communicating with an EMC storage array and a SQL Server cluster. Works with streaming media and innovative web technologies and interfaces with SQL 2K8 Database. Collaborates with backend data and creative team members to ensure integrity of optimal user experience within requirement specifications.

Minimum Education: HS diploma required. Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or related field is preferred.

Web Developer, Senior

Minimum/General Experience: 7 years of specialized experience working with Open source or .NET web technologies; building a complex applications; in-depth knowledge of related technologies that may include SQL, HTML, CSS, AJAX, JQuery, Flash, Actionscript, Google Page Speed, EMC Storage Array; and familiarity with the entire software development lifecycle and agile methodologies including requirements, design, coding, implementation and maintenance.

Functional Responsibility: Builds complex C# applications, load-balanced across multiple web servers, communicating with an EMC storage array and a SQL Server cluster. Works with streaming media and innovative web technologies and interfaces with SQL 2K8 Database. Collaborates with backend data and creative team members to ensure integrity of optimal user experience within requirement specifications. Oversees the work and tasks of junior and mid-level developers.

Minimum Education: Bachelor's degree in Computer Science, Engineering, Mathematics, Business or Management; or related field.

COMMITMENT to PROMOTE SMALL BUSINESS PARTICIPATION

WebFirst signifies our commitment to work in partnership small, small disadvantaged and women-owned small business to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Sanjay Patel, President, WebFirst, Inc.

spatel@webfirst.com or

phone 301-670-1690 x208 or fax 240-599-7665

TO PLACE AN ORDER

To obtain GSA services, agencies may work with approved GSA contractors such as WebFirst, Inc. For orders under $2,500, agencies can simply place an order with their contractor of choice. The following procedure is used to place orders above $2,500:

1. Customer prepares Statement of Work describing work to be accomplished
2. Customer conducts a "best value" review of at least three GSA contractors
3. Customer selects awardee
4. Awardee undertakes work and invoices customer directly